

***Voice Services Migration Process for  
New BullsEye Telecom Customers in Michigan***

- Request the Customer Service Record (CSR) from the Local Service Provider (LSP)
- Review the Customer Service Record to verify customer name, address, line(s) and feature(s)
- Create an order using the information from the CSR
- Submit the order to the current LSP
- LSP sends a Firm Order Confirmation once the order is accepted with the Due Date
- LSP sends a Service Order Completion (SOC) within 24 hours of the Due Date
- Customer's information downloads into our Billing system once the SOC is received
- A welcome letter is sent out to the customer's location
- Retain customer's current Directory Listing arrangement

For questions pertaining to Provisioning contact:

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For Customer Service requests contact:

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