

SOLUTION BRIEF

About BullsEye:

Founded in 1999 | 99% customer retention rate | Single source for multiple solutions | One invoice

BUSINESS CONCERN:

Are you satisfied with the **service** you're receiving currently? Do you have the bandwidth your business needs, not just for today, but for the next 5-10 years?

connections are running as expected?

Do you know if all of your internet

Are you satisfied with the **relationship** you have with your current provider? Is the service provided meeting the needs of your business?

SOLUTION:

We work with you to identify the best solution, with options ranging from DSL to Coax, to high speed fiber connections, as well as wireless and cellular solutions. Any site; any service.

Circuit monitoring through **SolarWinds** gives us visibility into the health & status of all circuits that use a Static IP; catching issues before they make an impact. Adding **VirtualTech** gathers information & compares against aggregated data to optimize bandwidth performance.

We design solutions uniquely suited to your business' needs, and assign a dedicated Account Manager & support team who are ready to trouble shoot and correct any technical issues.

Solution Highlights

- Consultation & Design
 We align with the customer's vision for quality.
- 2. Identify & Deploy

We select from hundreds of providers to identify the best options available for each of location.

- 3. Support Management
 We offer expert support & implementation.
- 4. Active Monitoring

We monitor the status of the customer's circuits and will open a trouble ticket on their behalf.

Additional Benefits

- · Automated monitoring & repair
- Proactive trouble ticketing for circuit outages
- No backhauling of important data, avoiding latency
- My BullsEye Account (MBA) portal to pull inventory or request network changes



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